

End-of-Sale and End-of-Life Announcement for the Cisco IOS XE 3.9.0E for Cisco Catalyst 4500-E/X Series Switches and Cisco IOS 15.2(5)E for Cisco Catalyst 2960-X/XR, 2960-Plus, 2960-L, 2960-C/CX, 3560-CX Series Switches

EOL11271

Cisco announces the end-of-sale and end-of-life dates for the Cisco IOS XE 3.9.0E for Cisco Catalyst 4500-E/X Series Switches and Cisco IOS 15.2(5)E for Cisco Catalyst 2960-X/XR, 2960-Plus, 2960-L, 2960-C/CX, 3560-CX Series Switches. The last day to order the affected product(s) is May 1, 2017. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco IOS XE 3.9.0E for Cisco Catalyst 4500-E/X Series Switches and Cisco IOS 15.2(5)E for Cisco Catalyst 2960-X/XR, 2960-Plus, 2960-L, 2960-C/CX, 3560-CX Series Switches

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 31, 2016
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 1, 2017
Last Ship Date: OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 1, 2017
End of SW Maintenance Releases Date: OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes for IOSXE 3.9.0E. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. The only exception is Vulnerability/Security issues that will be addressed as shown in the End of Vulnerability/Security Support milestone below.	October 31, 2017
End of Vulnerability/Security Support: OS SW	The last date that Cisco Engineering may release bug fixes for Vulnerability or Security issues for IOSXE 3.9.0E. After this date, bug fixes for Vulnerability or Security issues identified in IOSXE 3.9.0E may be provided through later supported software releases. Note that there will be no rebuild releases of IOSXE 3.9.0E provided after this End of Vulnerability/Security Support milestone date.	May 1, 2018
Last Date of Support: OS SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2022

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product Migration Options

There is no replacement available for the Cisco IOS XE 3.9.0E for Cisco Catalyst 4500-E/X Series Switches and Cisco IOS 15.2(5)E for Cisco Catalyst 2960-X/XR, 2960-Plus, 2960-L, 2960-C/CX, 3560-CX Series Switches at this time.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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